

2019-21



**SACRED HEART COLLEGE OF EDUCATION, TOP PALOURA**  
**Student Satisfaction Survey**

**Guidelines for students**

Sacred Heart College Of Education is conducting a Student Satisfaction Survey regarding Teaching - Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

- A) Please confirm this is the first and only time you answer this survey.  
a) Yes  b) No
- B) Age: 28 C) College Name: Sacred Heart College of Education
- D) Gender: a) Female  b) Male  c) Transgender
- E) What degree program are you pursuing now?  
a) B.Ed
- F) What teaching subjects pursuing ?  
a) SST  b) Commerce  c) Science   
d) HAPE  e) MATH ( ) f) computer ( )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
  - 4 – 85 to 100%
  - 3 – 70 to 84%
  - 2 – 55 to 69%
  - 1 – 30 to 54%
  - 0 – Below 30%
  
2. How well did the teachers prepare for the classes?
  - 4 – Thoroughly
  - 3 – Satisfactorily
  - 2 – Poorly
  - 1 – Indifferently
  - 0 – Won't teach at all
  
3. How well were the teachers able to communicate?
  - 4 – Always effective
  - 3 – Sometimes effective
  - 2 – Just satisfactorily
  - 1 – Generally ineffective
  - 0 – Very poor communication
  
4. The teacher's approach to teaching can best be described as
  - 4 – Excellent
  - 3 – Very good
  - 2 – Good
  - 1 – Fair
  - 0 – Poor

Fairness of the internal evaluation process by the teachers.

4 - Always fair

~~3~~ - Usually fair

2 - Sometimes unfair

1 - Usually unfair

0 - Unfair

6. Was your performance in assignments discussed with you?

4 - Every time

~~3~~ - Usually

2 - Occasionally/Sometimes

1 - Rarely

0 - Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4 - Regularly

~~3~~ - Often

2 - Sometimes

1 - Rarely

0 - Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 - Significantly

~~3~~ - Very well

2 - Moderately

1 - Marginally

0 - Not at all

9. The institution provides multiple opportunities to learn and grow.

4 - Strongly agree

~~3~~ - Agree

2 - Neutral

1 - Disagree

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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

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2 - Occasionally/Sometimes

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11. Your mentor does a necessary follow-up with an assigned task to you.

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0 - I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

4 - Every time

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0 - Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 - Fully

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2 - Partially

1 - Slightly

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14. Teachers are able to identify your weaknesses and help you to overcome them.

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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 - Strongly agree

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 - To a great extent

3 - Moderate

2 - Some what

1 - Very little

0 - Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 - Strongly agree

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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 - To a great extent

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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 - Above 90%

3 - 70 - 89%

2 - 50 - 69%

1 - 30 - 49%

0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree

3 - Agree

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

a) Modern Aids

b) Education

c) Transport



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a) Yes  b) No

B) Age: 24

C) College Name: Sacred Heart College of Education

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

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F) What teaching subjects pursuing ?

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5. Fairness of the internal evaluation process by the teachers.
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 - Regularly
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 - Significantly
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  - 2 - Moderately
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- a) Transport
- b) Interaction
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